SIXSENTIX
Accelerate Quality

A4Q TESTING SUMMIT

TESTING BEYOND THE MAJORITY

Why Diversity, Equity, and Inclusion (DEI) Matters in the Age of GenAI

ROMINA PETRUZZI PIERCE, HEAD OF OPERATIONS, SIXSENTIX

MAY 28, 2026

A4Q TESTING SUMMIT

- Why Diversity, Equity, and Inclusion Becomes Critical in Agentic Testing?

- **AI + Agents + Humans**
  → But for whom?

SIXSENTIX

WE SET OUT TO **RETHINK TESTING**

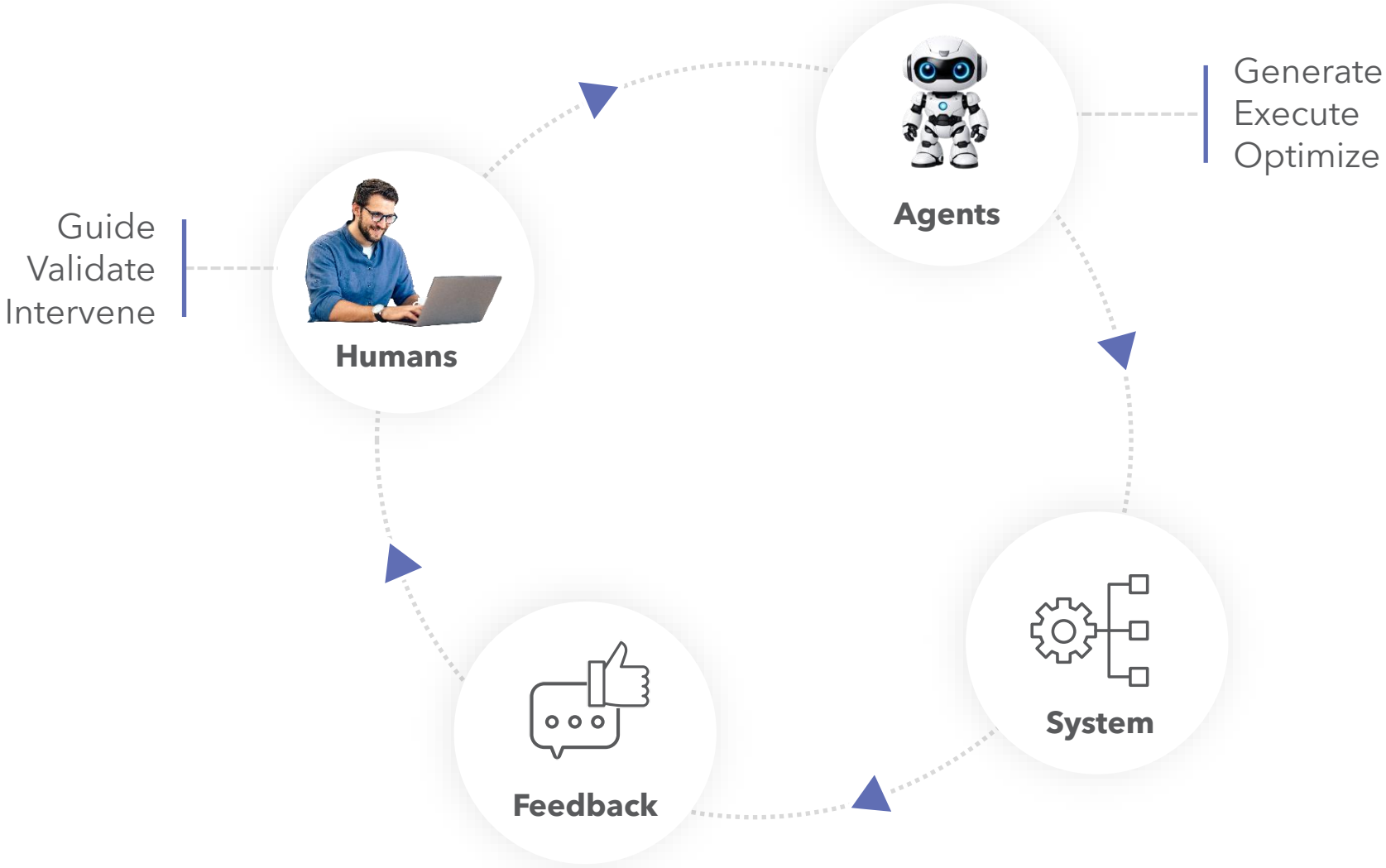
- Static testing
- One-time validation
- Huge manual effort

- Human expertise
- AI agents
- Process integration

Agentic Testing = Adaptive, scalable, always-on quality

SIXSENTIX

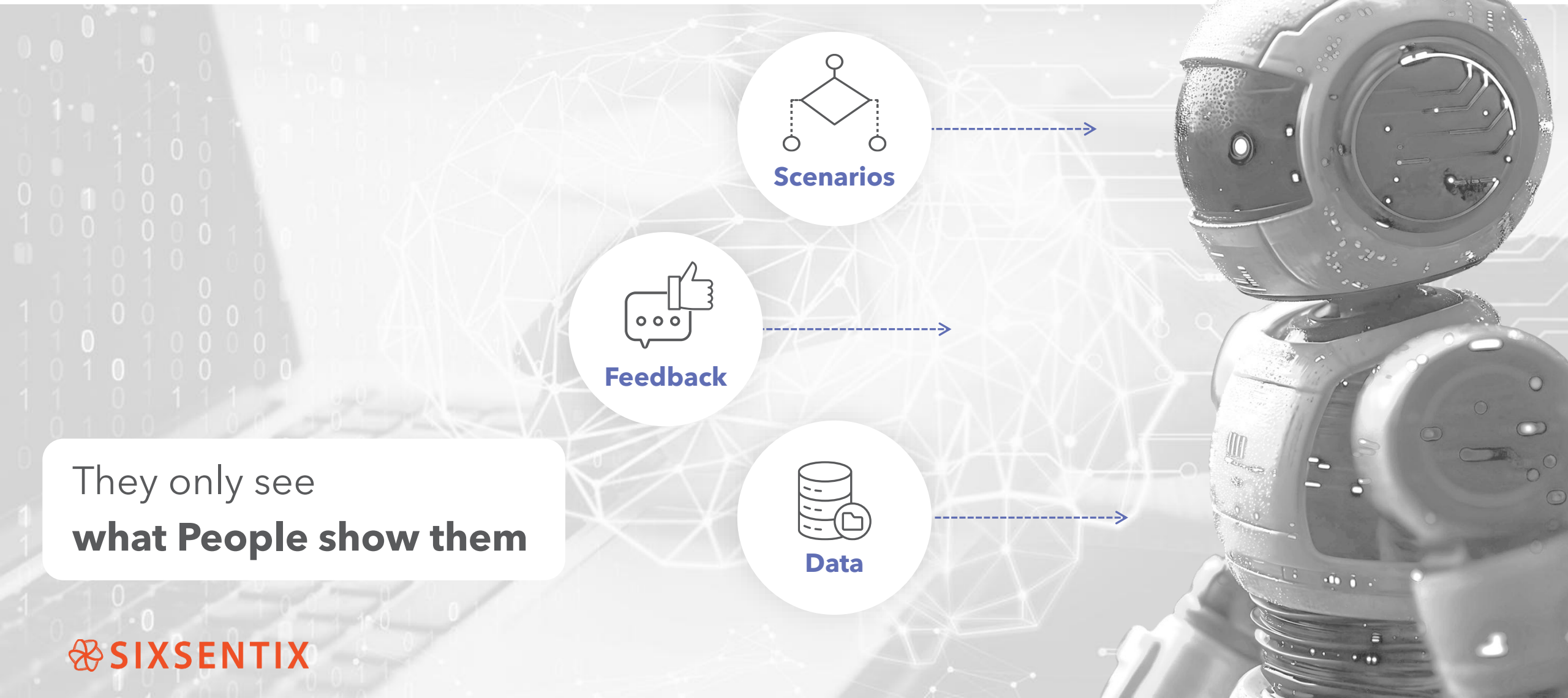
AGENTIC TESTING IN PRACTICE



SIXSENTIX

THEN WE NOTICED SOMETHING…

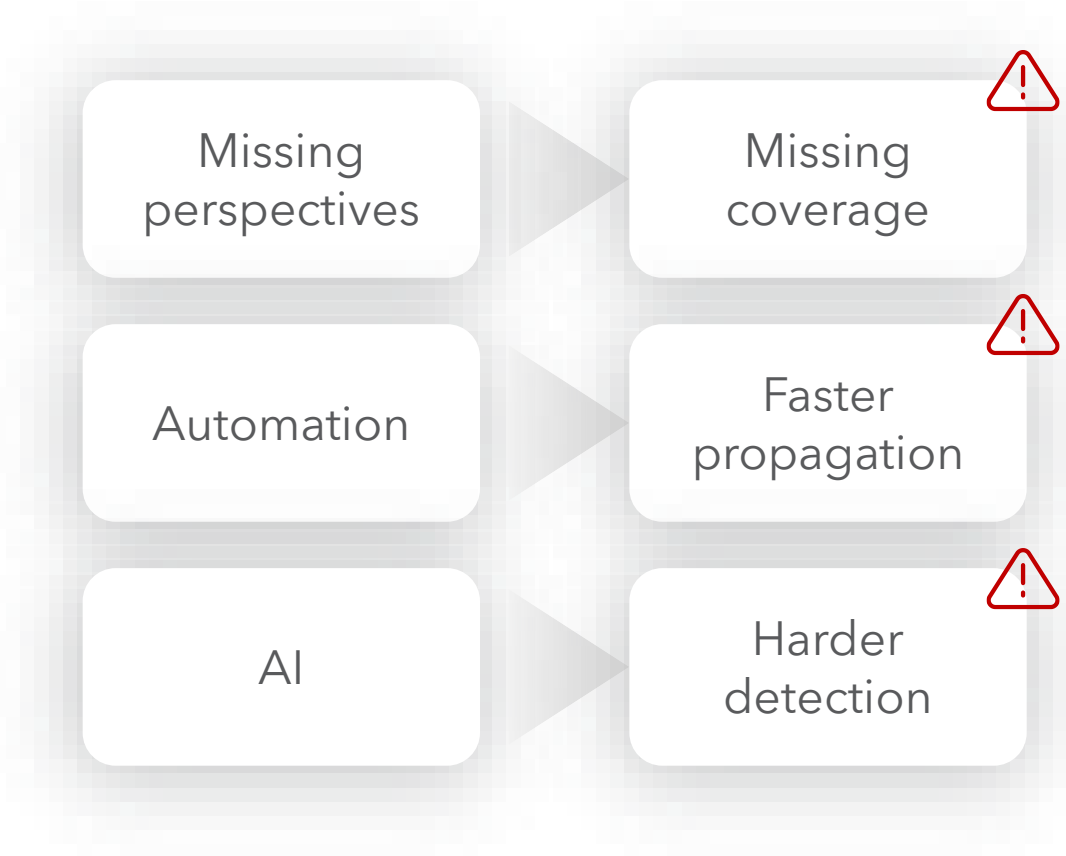
Agents learn from data, scenarios, feedback

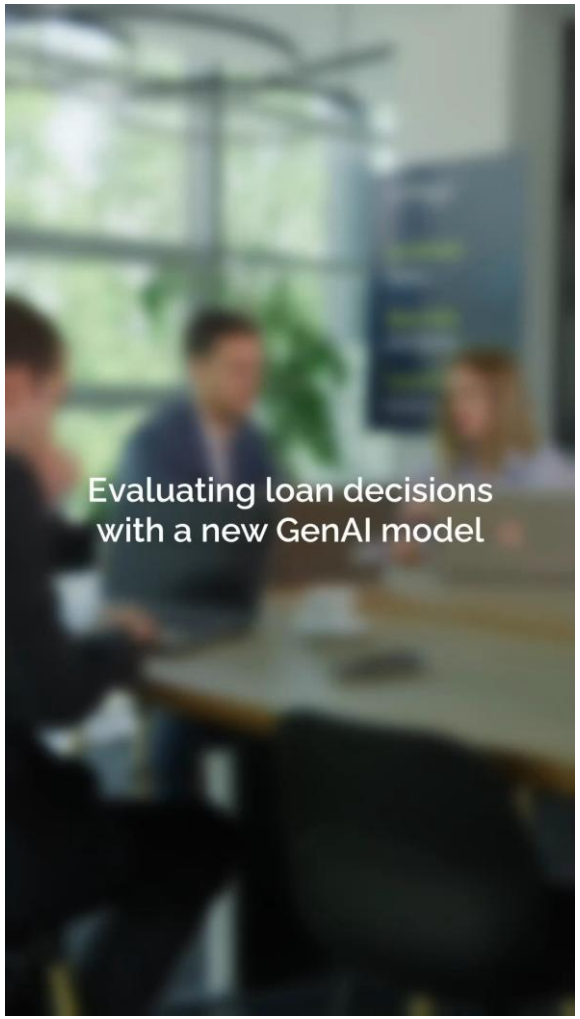


They only see
what People show them

SIXSENTIX

BIAS DOESN'T DISAPPEAR - **IT SCALES**





Bias is not being removed – it is being automated

SIXSENTIX

DIVERSITY WHEEL

SIXSENTIX

WHY DIVERSITY, EQUITY, AND INCLUSION (DEI) BECAME CRITICAL

Defines what gets **TESTED**

What is considered **NORMAL**

Which users are **VISIBLE**

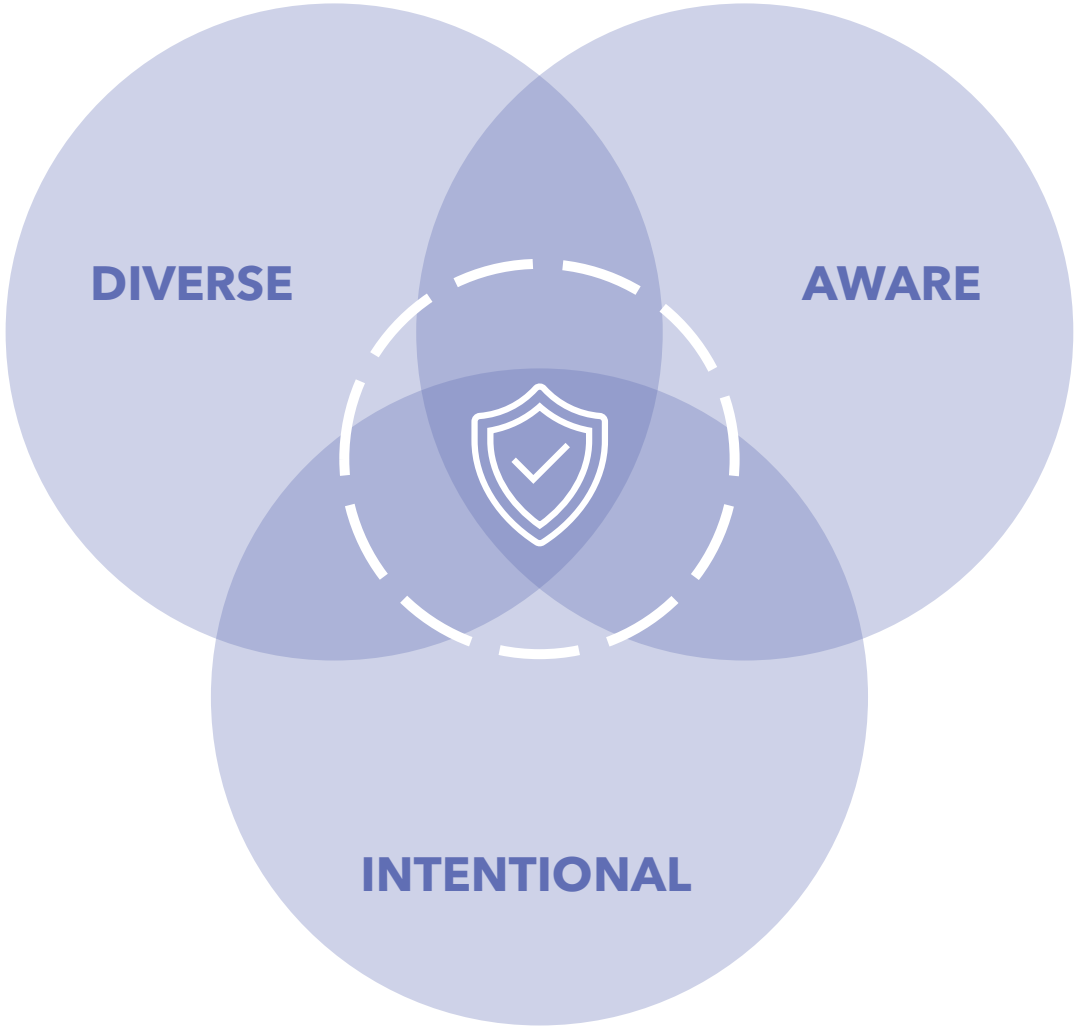
Before: ethical topic
Now: technical necessity

SIXSENTIX

SAME SYSTEM – **DIFFERENT OUTCOMES**

SIXSENTIX

HUMAN-IN-THE-LOOP IS NOT ENOUGH…



…but what matters is effective human oversight.

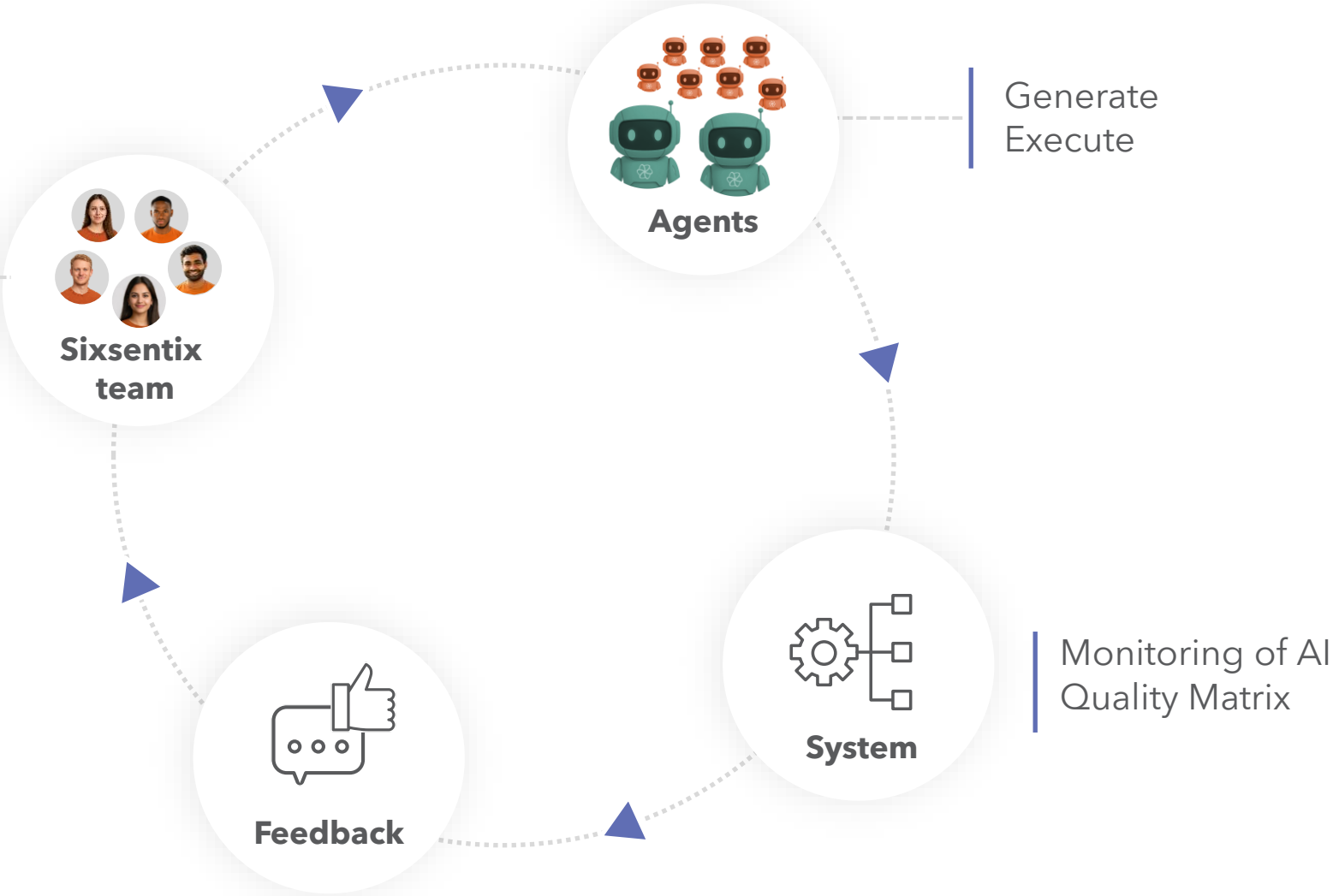
Otherwise:

bottleneck or rubber stamp

AGENTIC TESTING IN PRACTICE

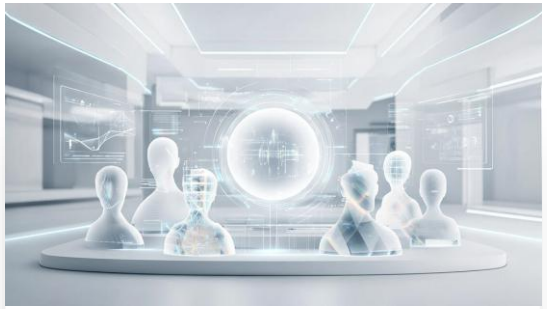
Our team composition to deliver our Agent Business Model and hold our promise

- ABM Success Manager
- ABM Architect
- ABM Framework Engineer
- Business Analyst
- ABM Tester

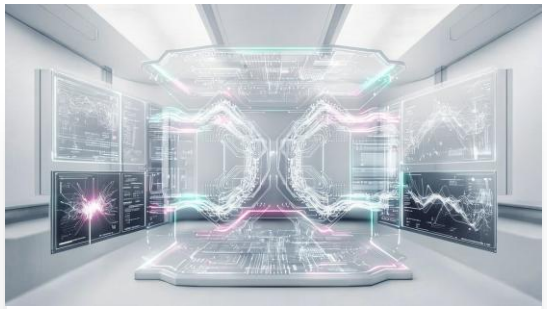


SIXSENTIX

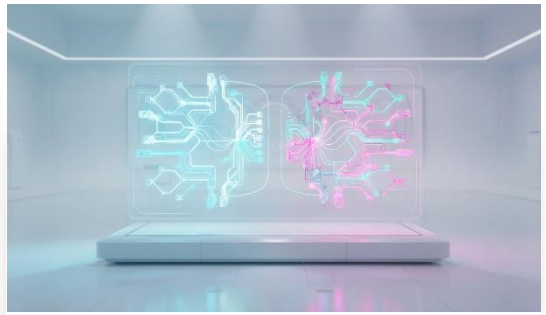
TESTING BEYOND THE MAJORITY



Include
non-standard
users



Test
edge
behaviors



Integrate
bias
detection

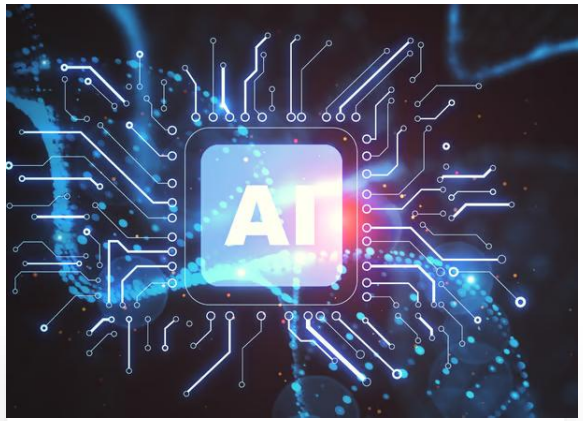
Monitor
continuously

Quality = coverage of reality

DEI = QUALITY = RISK MANAGEMENT

If your system fails for 10% of users - that’s not an edge case

THE FUTURE OF TESTING



AI

Agents

Human

Diversity

If we scale testing without diversity, we scale blind spots

SIXSENTIX

SIXSENTIX Accelerate Quality

A4Q TESTING SUMMIT

THANK YOU

Happy to connect on LinkedIn

ABM Teaser

www.sixsentix.com

Copyright 2026, Sixsentix. All rights reserved. ©Sixsentix is registered trademark of Sixsentix. Other trade names used in this document are properties of their respective owners. Information contained in this document is confidential and not to be distributed to 3rd Parties without the express written permission of Sixsentix Management.